



Terms & Conditions

Swimming Pool

1. Swimming Pool is functional throughout the year and may be subject to close at the property management's discretion at all times.
2. Monsoons may cause swimming pool water to become cloudy, management reserves the right to close the pool if found unfit for use.
3. Swimming Costumes are a mandatory requirement. Cotton clothing / T-shirts / or any other cotton clothing is strictly not permitted.
4. Glass (bottles and stemware) is strictly not permitted near the swimming pool area. It is a sincere request to all guests to co-operate with resort staff.

Network Coverage

1. IDEA cellular it's the only functioning cellular network at the property.
2. Reliance JIO may have range in certain areas of the property.
3. Complimentary Wi-Fi is available within the reception area.

Guest Identification

1. Please Note as per Pune Rural Police Directive, July 2011 (CRPC 149) it is required by all guests to furnish the resort with personal details including ID proof namely Pan Card, DL or other.
2. Vehicle / Mode of Transportation Details may also be recorded.
3. The management reserves the right to refuse entry to guests if the guest does not furnish the correct Government Issued ID

Personal Belongings

1. Please deposit your valuables with property managements' safe. The club / management / staff or any person affiliated to the company shall not be responsible in the unlikely event for loss or theft of articles.
2. It is sincerely requested to all guests to keep room doors and windows locked at all times when not in the rooms.
3. Any damages/breakages will be charged as per market replacement rates including transportation charges and any other related charges.

Restaurant Hours of operation

1. The restaurant will operate between 0900 hours and 2300 hours only.
2. Final orders will be completed by 2300 hours.
3. Bed-Tea may be served at requests by 0700 hours.

Taxes and Charges

1. 5 % GST is applicable on all food and beverage ordered by guests from the Menu Card / A La Carte menu.
2. 12 % GST is applicable for accommodation.

Banned Substances / Smoking / Sheesha / Hookah

1. **Paradise Country, Panshet enforces a very strict No Narcotics policy.**
2. A letter in writing will be required prior to commencement of an event / group function/ booking-in charge and signed by organizer reflecting the understanding of this policy. (If we feel necessary).
3. Cigarette Smoking is permitted only in designated areas. Please refrain from smoking in rooms / restaurant or any other public spaces.
4. Hookah / Sheesha use is restricted. We request guests to refrain from using the same.

Maintenance and Upgrades

We continuously work to improve our services and infrastructure for a better guest experience. This may be done without prior notice and is at the discretion of the management

Music Loud Speakers

1. 11.00 Pm or 2300 Hours is the upper limit for loud speakers.
2. Pune Rural Police reserve the right to confiscate the equipment if the above timings are breached.
3. The management / club / resort or any member of our team will not be responsible for the above in the unlikely event of loss / damage / theft of equipment.
4. The use of loud speakers is not permitted within our property. Guests are welcome to bring small portable Bluetooth devices for their personal use.
5. Private functions requiring loud speakers may only be used with prior permissions and necessary permits.

Personal Alcohol

Please look at [host responsibility](#) tab for more information